Learning Everywhere: Helping Students Identify, Connect, and Articulate their Skills CEIA Webinar - January 28, 2020

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Dave Merry Associate Director for Experiential Integration Northeastern University

11 years at Northeastern University

- 7 years co-op coordinator for Psychology
- 5+ years as Director for College of Science Co-op
- Transitioned to SAIL team in March 2018

Academic Background

- Master's in College Student Development
- Doctoral thesis in progress: adapting career education for the "future of work"

Overview of the Webinar

The Context for Change Northeastern's Response: SAIL The SAIL Framework and Technology Takeaways and Transferables Questions

Changes Impacting Career Education

What are some of the biggest changes that you and your team are anticipating and adapting for?

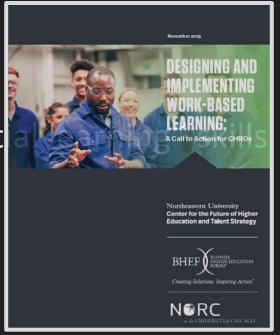


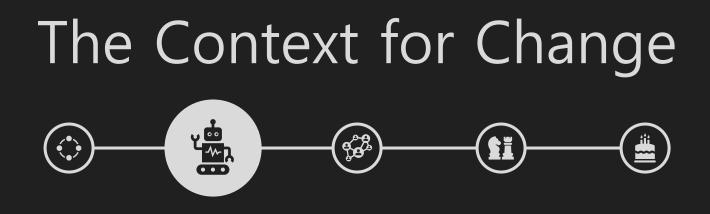
The Context for Change



Expanding the Scope of Experiential Learning

- An increasingly competitive space
- Redefining XL and promoting "everyday experient





The Future of Work

- Industry 4.0, automation and AI
- The gig economy and independent work





Career Conversations Across the Institution

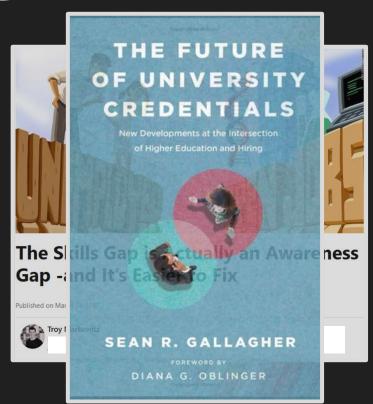
- Integrated into academic advising, faculty conversations, and other aspects of student life
- Software and training to support career centers as they lead these institution-wide initiatives

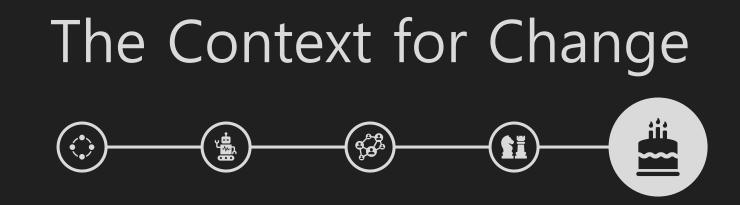




Skills Gap and Skills-Based Hiring

- Complex and multi-faceted problem
- Skill gap and/or articulation gap?
- Signaling skills through badges, microcredentials, and other non-degree means



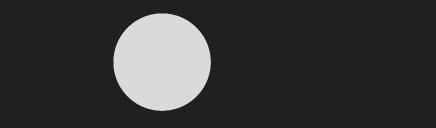


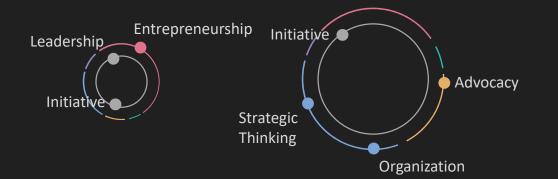
Lifelong Learning

- Longer careers, more diverse careers, and encore careers
- Continued need to upskill to stay current in rapidly changing fields

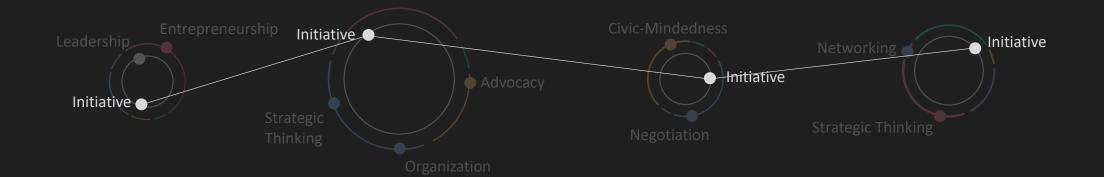














Identify learning opportunities and embedded skills Connect learning across experiences Articulate story/ies for oneself and others

Self-Authored Integrated Learning

Aesthetic Appreciation Computational Thinking Design Thinking Entrepreneurship Information Literacy Integrative Thinking Quantitative Reasoning Strategic Thinking Systems Thinking

Aesthetic Appreciation Boundary Setting Self-Care Self-Control Time Management

Cultural Agility Inclusivity/Inclusive Action Systems Thinking Advocacy Conflict Resolution/Transformation Civic-Mindedness Inclusivity/Inclusive Action Networking Systems Thinking

Coaching/Mentoring Conflict Resolution/Transformation Financial Literacy Organization Networking Planning Strategic Thinking Time Management Help Seeking Independence/Autonomy Initiative Perseverance/Resiliency Resourcefulness Self-Directed Learning Self-Efficacy/Confidence

Comfort with Ambiguity Humility Integrity Mindfulness Open-Mindedness

Collaboration/Teamwork Communication Empathy Leadership

Creative Thinking/Innovation Critical Thinking Decision-Making Ethical Reasoning Inquiry & Analysis Problem Solving Aesthetic Appreciation Computational Thinking Design Thinking Entrepreneurship Information Literacy Integrative Thinking Quantitative Reasoning Strategic Thinking Systems Thinking

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The SAIL Framework

INTELLECTUAL AGILITY

Learners develop the ability to use knowledge, behaviors, skills, and experiences flexibly in new and unique situations to innovatively contribute to their field.

WELL-BEING

Learners develop knowledge, skills and behaviors necessary to live balanced and fulfilling lives.

GLOBAL MINDSET

Learners develop knowledge, skills and behaviors to live, work and communicate with people whose background, experience and perspectives are different from their own as well as to consider the global impact of their decisions.

SOCIAL CONSCIOUSNESS & COMMITMENT

Learners develop the confidence, skills and values to effectively recognize the needs of individuals, communities, and societies and make a commitment to constructively engage in social action.

PROFESSIONAL & PERSONAL EFFECTIVENESS

Learners develop the confidence, skills, behaviors and values to effectively discern life goals, form relationships and shape their personal and professional identities to achieve fulfillment.

- Admissions materials, yield and anti-melt events
- University and college-specific orientation
- First-year seminars and residence halls
- Co-op preparation courses and co-op experiences
- Career Design department
- Staff/faculty/student-led events, student leadership
- Graduate students and network campuses
- Alumni access
- Human Resource Management

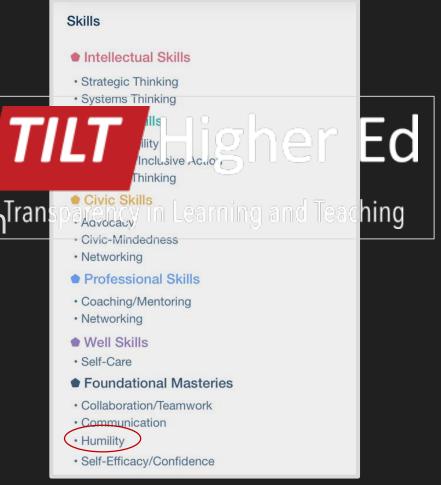
Student Case: Joshua Driesman

- Computer science student with a broad range of interests and leadership experiences
- Integrating skills across disparate contexts
- Identifying what he needed to be successful and fulfilled on co-op and in the workplace



Transparent Course Design

- Mary-Ann Winklemes and TILT
- Example: Seminar in Global Health
- Next Level: Carrying this conversation^{Trans} through into other contexts



Co-op Preparation Course

- Auditing job descriptions and organizations' website for SAIL dimensions and skills
- Tying previous experiences more naturally to those positions
- More, better examples for transferable skills, and more confidence in behavior-based interviewing



The SAIL Digital Platform

- Support "everyday experiential learning" anytime
- Engages students during global experiences and throughout the Northeastern network
- Centralized platform for a unified skills framework

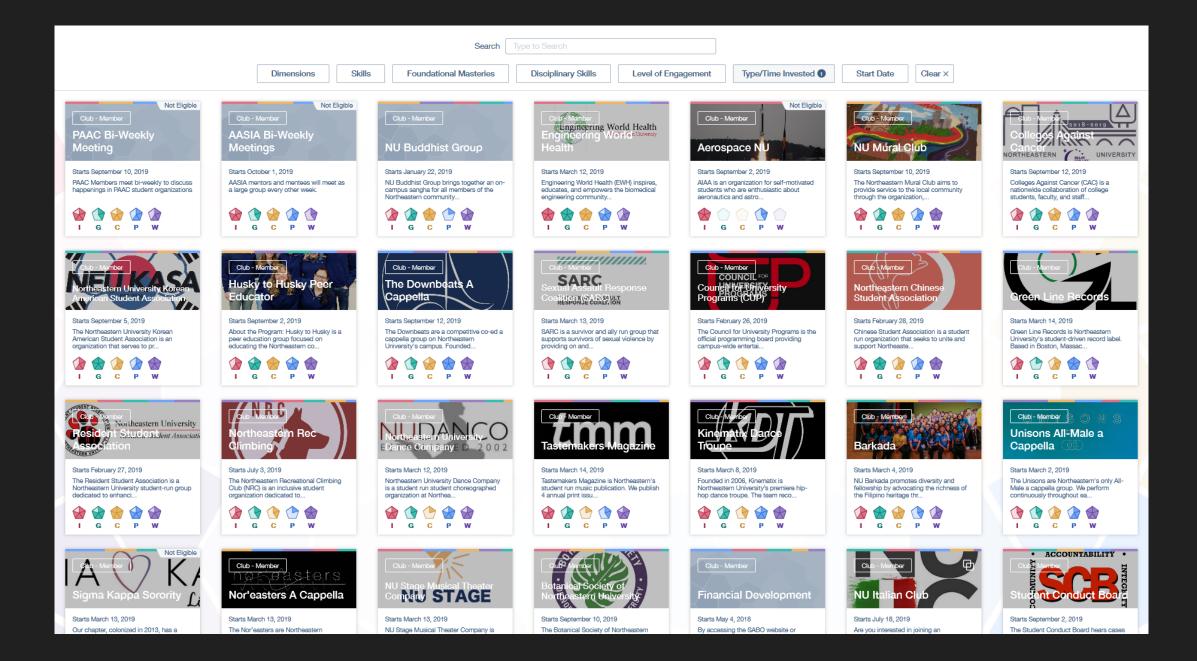
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SAIL gives you the ability to find, capture, understand, and express the learning experiences that make you unique.



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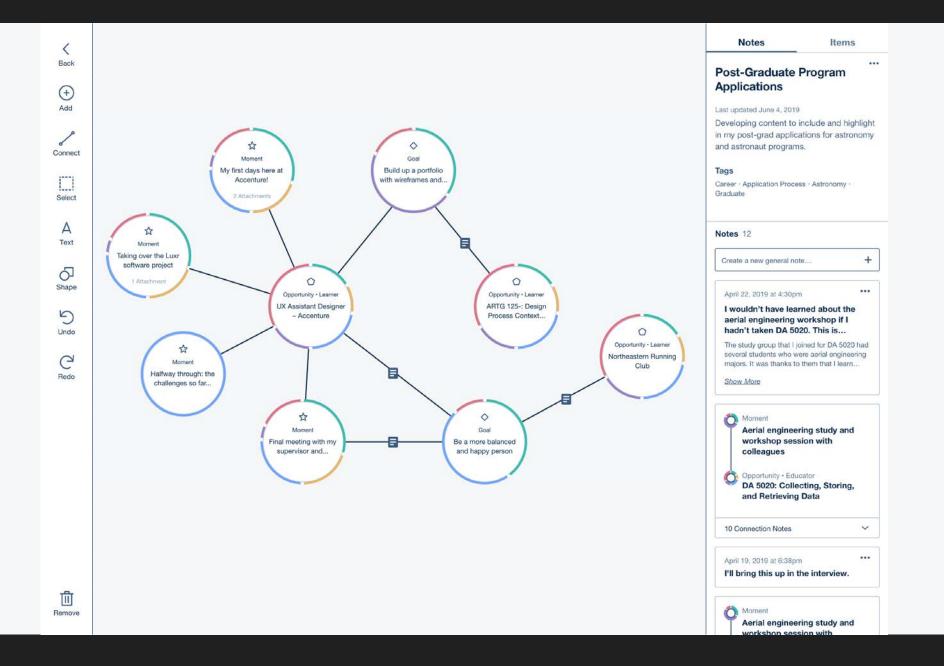
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The SAIL Technology in Action

Gaining Relevant Experience

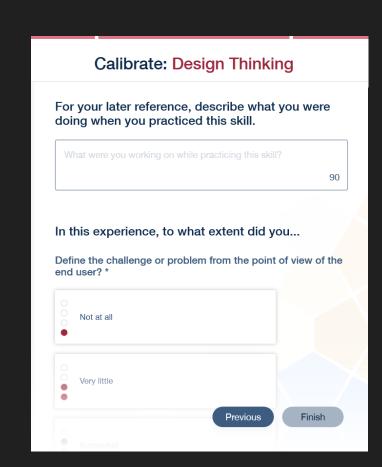
- Easier to find experiences that can build critical transferable skills
- See unexpected skills in familiar programming
- Exposure to experiences outside of the typical when searching for skills rather than event titles



The SAIL Technology in Action

Skill Calibrations in the Classroom

- Instructor asks students to calibrate themselves on 4-5 SAIL skills that they feel are personally and professionally important
- Students track experiences over the semester, proactive and reactively related to those skills
- Reflect on growth over time, and connect to goals and next-steps



The SAIL Technology in Action

Longitudinal Learning on Co-op

- Identify skills to build and inform their co-op job choices and learning objectives
- Write Moments about each interview and each job outcome, tagging each to skills
- Reflect in SAIL during the co-op experience
- Connect to past and future experiences, decisions and goals



Assessing SAIL's Impact

- Adoption and engagement
- Qualitative analysis of reflective writing
- Collecting stories from students and educators

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Northeastern's Response: SAIL

The SAIL Framework and Technology

Takeaways and Transferables

Questions

Takeaways and Transferables

Identify a core set of skills for students within your sphere of influence

- Backward-map past experiences
- Seek new opportunities
- Have career and skill-based conversations with other educators
- Journal/reflect with these skills as prompts

Linked in Learning The Skills Companies Need Most in 2020 **Top 5 Soft Skills Top 10 Hard Skills** Creativity

2 Persuasion

3 Collaboration

4 Adaptability



Takeaways and Transferables

Identify a platform(s) to capture experiences and insights tagged to those skills

- Embed prompts in conversations with students, and consider automating email prompts
- Facilitate small groups to journal and share for accountability and feedback



Takeaways and Transferables

Bring the conversation about skills to colleagues throughout the institution, but targeted for the audience

- Take on the role of educator/leader amongst staff and faculty in other units by providing professional development opportunities about students' career development
- Facilitate opportunities for students to practice articulating skill-based stories with non-career educators



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Takeaways and Transferables

Questions



More info about SAIL at: <u>sail.northeastern.edu</u>

References for this workshop at: <u>tinyurl.com/MerryCEIA</u>

Contact Dave at: <u>d.merry@northeastern.edu</u> <u>linkedin.com/in/davemerry</u>